



schoox

CUSTOMER SNAPSHOT



Building excellence with exceptional training.

Industry: Travel & Hospitality

Learners: 30,000



Celebrity Cruises sails to all seven continents on 15 luxurious ships. Delivering dream worthy vacations requires team members, onboard and ashore, to have a wealth of knowledge of the Celebrity Cruises brand. Achieving perfection begins with exceptional training, including both the company's onboard crews and its network of over 30,000 travel professionals.



After our transition to Schoox, we've only received positive feedback from our staff and travel advisors. They appreciate that they can now easily access our training programs from any channel. Overall, Schoox is instrumental in helping us achieve our ultimate training goal — expanding our Celebrity Learning training program to more travel advisors, while supporting our company culture and brand.”

Maria Cronk
Sales Training & Development

Customer Snapshot: Celebrity Cruises

➔ **Launching without a hitch**
The Schoox team made sure that the transfer of Celebrity Cruises' data was efficient, accurate, and secure.

➔ **One centralized learning system**
Celebrity Cruises can manage training and development for everyone from one single "port of call."

➔ **Impressive, easy reporting tools**
Tracking of internal and external audiences and ensuring their annual certifications are up-to-date is easy.

➔ **Intuitive user interface**
Course creation process is effortless with minimal manual labor. Assignment of training is straightforward.

➔ **Fast and easy-to-digest content**
Course creators can make changes quickly to the content, enabling advisors to keep up with product updates.

➔ **Optimum customer support**
Celebrity Cruises leverages the full capabilities of the platform, including its more advanced functionality.



Schoox allows us to report on thousands of learning insights and compliance metrics for our call center staff and travel advisors. The reports help us spot gaps in training and learning and increase our percentage of enrollments and graduates."

Alex Frady
Manager, Learning & Development

Want the Full Celebrity Story? Continue Reading 

ABOUT SCHOOX

Schoox is workplace learning software with a people-first twist. It puts people over process, making learning and career development easy, accessible, rewarding, and fun while adapting to whatever the world throws your way. Learners "up" their skills, grow on the job, and get more done—and you can measure the impact of all their awesome accomplishments. [Learn more at schoox.com.](https://www.schoox.com)



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